

8th September 2015

Kirsten Rivers
Account Manager/Corporate Sales
Fantastic Cleaners
98 Tooley Street
London
SE1 2TH

Dear Kirsten,

After last week, when your help in getting a job done in difficult circumstances was exemplary, I thought that rather than the usual email, a proper **'thank you' to you and your team** would be more thoughtful.

You are always quick to respond to a last minute request for a quote or a clean and more than helpful if there has been a glitch and we need your help. Added to that your staff take the time to read any notes on screen and can deal with requests quickly rather than wasting time asking for all the information again.

In what can be a pressured environment, it is a relief to have a company like Fantastic Cleaners whom we can trust to see a job through, from beginning to end, for both our landlords and tenants and us. Plus, the fact that you take your responsibilities as seriously as we do matters a great deal, so please accept this thank you, all of you, for the support you give us at Winkworth Southfields and Putney.

Yours sincerely,



Philippa Wheeler

Tenancy Administration